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# MEDIA RELEASE

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FOR IMMEDIATE RELEASE  
September 28, 2017

## WPD Issues Reminder to Register Burglar Alarm Systems

The Wheeling Police Department is reminding residents and commercial businesses to re-register their burglar alarm systems and must be completed annually. Registration is required as part of the City of Wheeling's false alarm ordinance. Failure to do so will result in a fine.

Those who already had alarms registered will receive a letter in the mail to simply verify their current information.

The False Alarm Reduction program was launched on Oct. 1, 2016, with a goal to reduce false alarm calls and ease the burden on the Wheeling Police Department's Patrol Division.

Statistics in a one-year period show that 99-percent of all alarm calls are false. Overall, WPD has responded to 959 false alarm calls from Oct. 1, 2016 to Sept. 26, 2017.

The reduction program already has seen a decrease in false alarm calls. In 2012, a study revealed WPD responded to 1,373 calls, compared to the 2016-17 numbers of 959.

Most alarm user's registrations will be expiring, and will need to have their information re-verified in order to have up-to-date information.

All burglar alarm users that live within the City of Wheeling must register their alarm systems with Cry Wolf Services – an outside agency that manages the database and all fines related to a false alarm call. There is NO FEE to register a burglar alarm system.

Registration is simple and can be completed online by visiting [crywolfservices.com/wheelingwv](http://crywolfservices.com/wheelingwv) or by calling **(855) 905-0616**.

Failure to register a residential or business alarm will result in a \$100 civil penalty. Failure to renew an alarm annually will result in a \$25 fee.

Life alert, fire and car alarms are NOT required to be registered.

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